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**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In the Application of )

ROBERT A. YENNACO )

for: METHOD AND APPARATUS FOR  
PROVIDING COMPUTER-BASED  
HELP )

Serial No.: 09/702,524 )

Filed: October 31, 2000 )

) Examiner: Coung T. Thai

) Group Art Unit: 2173

) Our Docket No.: 5160-04

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**AMENDMENT AND RESPONSE TO OFFICE ACTION**

SIR:

This is in response to the Office Action dated July 17, 2003, issued in the above-identified application. The time for response extends until October 17, 2003. Applicant respectfully requests reconsideration of the existing rejection in view of Applicant's amendments and remarks below.